



Terms and Conditions

Dimensions Ireland Website Terms and Conditions

Welcome to **Dimensions Ireland**. These terms and conditions govern the use of our website and the purchase of items through our website (hereinafter referred to as the "Terms"). Please read through these Terms, our Privacy Policy, and our Cookie Policy (together the "Data Protection Policies") carefully before using this website or placing an order.

By using this website or placing an order through it, you agree to be bound by these Terms and our Data Protection Policies. If you do not agree to all of the Terms and Data Protection Policies, do not use this website.

1. Our Details

The website www.dimensions.ie is operated by **Dimensions Ireland**, with the following contact details:

- Email: contact@dimensions.ie
- Address: **Unit 3B, First Floor, Plato Business Park, Damastown, D15 CV0D, Dublin 15, Ireland.**

2. Your Information and Visits to This Website

The personal information or details you provide us shall be processed in accordance with the Data Protection Policies. By using this website, you agree to the processing of your information as described and confirm that all information provided is accurate and up to date.

3. Use of Our Website

By using this website, you agree:

- To use it only for legitimate orders and inquiries.
- Not to place any speculative, false, or fraudulent orders. If we suspect such actions, we reserve the right to cancel the order and inform the appropriate authorities.
- To provide accurate contact details for us to fulfill your order.

4. Service Availability

Items offered through this website are only available for delivery within Ireland. For any international inquiries, please contact us at contact@dimensions.ie.

5. Formation of the Contract

To place an order, follow the steps on our website. After completing your order, you will receive an email confirming receipt of the order (Order Confirmation). Please note this does not mean the order has been accepted. We will confirm acceptance by sending a shipping confirmation. The contract between us is formed only when we send the shipping confirmation.

Dimensions Ireland

Email: contact@dimensions.ie

Address: Unit 3B, First Floor, Plato Business Park, Damastown, D15 CV0D, Dublin 15, Ireland



6. Pricing and Payment

All prices on the website include VAT. Prices may change at any time, but changes will not affect orders where we have already sent an Order Confirmation.

Payment can be made by Visa, Mastercard, PayPal, and other methods specified on the website. We take reasonable care to ensure that our website is secure and your payment details are encrypted.

7. Delivery

We aim to fulfill your order by the estimated delivery date provided at checkout, or within 30 days of the Order Confirmation unless otherwise agreed. Delivery delays may occur due to unforeseen circumstances or the delivery zone.

8. Right of Withdrawal (Cancellation)

You may cancel your order within 14 days of receiving the shipment confirmation. To exercise this right, contact us at contact@dimensions.ie or through the live chat feature on the website. Once the cancellation is confirmed, you must return the items within 14 days. Refunds will be processed within 14 days of receiving the returned items.

9. Returns and Exchanges

If you are not satisfied with your purchase, you may return the items within 14 days of receiving them, provided the items are in their original condition. Custom or personalized items cannot be returned unless faulty. For more details on returns, please visit our Returns Policy section.

10. Intellectual Property

All content on this website, including text, graphics, logos, and images, is the property of Dimensions Ireland or its content suppliers and is protected by intellectual property laws. You may not reproduce, duplicate, or exploit any content without our express written permission.

11. Liability and Disclaimers

Our liability in connection with any item purchased through this website is strictly limited to the purchase price of that item. We are not liable for any indirect or consequential loss or damage.

12. Law and Jurisdiction

These Terms are governed by Irish law. Any disputes arising in connection with these Terms shall be subject to the exclusive jurisdiction of the Irish courts.

13. Changes to These Terms

We reserve the right to modify these Terms at any time. The latest version of the Terms will always be available on our website.

For any questions regarding our Terms, please contact us at contact@dimensions.ie.

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CEO Dimensions Ireland

Dimensions Ireland

Email: contact@dimensions.ie

Address: Unit 3B, First Floor, Plato Business Park, Damastown, D15 CV0D, Dublin 15, Ireland